



Keno Rules

1. Total payout per non-progressive game limit is \$50,000.00 to all players participating in the game.
2. Maximum wager per one game is \$250.00.
3. Minimum wager per one game is \$1.00.
4. Keno offers two (2) games to choose from: the "MAIN" game, and the computerized random number generator (RNG) "SWAWA" game. These games will be displayed on separate Keno Boards which will be clearly marked.
5. Players must indicate to the Keno Cashier which game they want to play either verbally or by writing "SWAWA" or "MAIN" on their Keno ticket.
6. Both "SWAWA" RNG and the MAIN game will be available for purchase on a Keno Kiosk when Keno is closed.
 - a. Only the SWAWA game will continue to play while the Keno Lounge is closed; the MAIN game will resume play when the Keno Lounge reopens.
7. Kiosk tickets may be redeemed at the Keno Lounge during its operational hours.
 - a. If Keno is closed, the Cage Cashier may perform the redemption up to \$1,499.99 less the bet.
 - b. Winning ticket payouts of \$1,500.00 or more, after subtracting the patron's bet/buy-in, must be paid-out during operational hours of the Keno Lounge.
 - c. Winning tickets from a Keno Kiosk may also be redeemed within the Kiosk as credit for your next Keno game.
8. Keno Runners are present for your convenience; it is not the Runners' responsibility to present players' tickets before next game.
9. It is the players' responsibility to check their tickets before each game to ensure they are properly marked.

10. All payments issued to players must be in accordance with the computer-generated ticket.
11. Payoffs are calculated on price and number of spots on ticket on the rate indicated on our rate card.
12. Winning single race tickets, and multi-race tickets of 2-20 games, must be redeemed within 30 days of the date issued.
13. Winning multi-race tickets for 21 or more games may be redeemed within one (1) year of the date issued.
14. Winning tickets are only redeemable after the last game on their ticket is called.
15. Any winnings not claimed by the patron after the above time frames become the property of Clearwater Casino.
16. Clearwater Casino is NOT responsible if tickets are presented too late for the current game.
17. Any violation of Keno Rules will result in the ticket and/or winnings being voided.
18. Malfunction voids all pays and plays.
19. In the event a Keno ball draw cannot continue due to an irregularity, the Keno Manager may use discretionary judgment to issue refunds to participants.
20. The Clearwater Casino is NOT responsible for lost tickets.
21. Side betting between and amongst players, with or against the house, is prohibited.
22. Any patron disputes will be processed in accordance with Clearwater Casino's currently approved *Dispute Resolution Process Memorandum*.
 - a. A Keno Supervisor, or the Keno Manager, will be contacted to resolve any patron disputes.
 - b. If a dispute arises when the Keno Lounge is closed, the Keno Supervisor or Manager will be contacted upon opening.